

**Q1. Overall, how would you rate the quality of life in Concord today?**

Q1 How would you rate the quality of life in Concord	Number	Percent
1=Excellent	125	20.7 %
2=Good	374	61.9 %
3=Just Fair	83	13.7 %
4=Poor	18	3.0 %
9=Don't Know	4	0.7 %
Total	604	100.0 %

**Q2. Next, what do you think is the most serious issue facing the residents of Concord that you would like to see City government do something about?**

<u>Q2 Most important issue facing Concord</u>	<u>Number</u>	<u>Percent</u>
01 = Education/public schools	74	12.3 %
02 = Jobs/keeping businesses	54	8.9 %
03 = Community Safety	166	27.5 %
04 = Traffic flow	113	18.7 %
05 = Homelessness	46	7.6 %
06 = Gangs/violence	89	14.7 %
07 = High taxes	21	3.5 %
08 = More affordable housing	28	4.6 %
09 = Water supplies	6	1.0 %
10 = Sewer maintenance	4	0.7 %
11 = Street maintenance	31	5.1 %
12 = Sidewalk repairs	22	3.6 %
13 = Garbage collection	7	1.2 %
14 = Public transportation/buses	19	3.1 %
15 = Street lighting	14	2.3 %
16 = Public recreation	8	1.3 %
17 = Government waste/inefficiency	25	4.1 %
18 = Tree trimming	11	1.8 %
19 = Drugs	43	7.1 %
20 = Cable TV service	12	2.0 %
21 = Trash recycling service	9	1.5 %
22 = Revitalizing downtown	18	3.0 %
23 = Police	13	2.2 %
24 = Over Development	10	1.7 %
25 = Illegal Immigration	19	3.1 %
26 = Naval Weapon Center	9	1.5 %
77 = Other	79	13.1 %
99 = Don't Know	112	18.5 %
Total	1062	

**Q2. Next, what do you think is the most serious issue facing the residents of Concord that you would like to see City government do something about? (Other Responses)**

<u>Q2 Other Responses</u>	<u>Number</u>	<u>Percent</u>
CLEAN UP CITY/NEIGHBORHOODS	2	2.5 %
CLINICS FOR LOW INCOME RESIDENTS	1	1.3 %
CODE ENFORCEMENT	4	5.0 %
COST OF LIVING	1	1.3 %
DEBT THAT THE COUNTY HAS	1	1.3 %
DICTATING	1	1.3 %
DISCIPLINE IN HOME & SCHOOLS	1	1.3 %
ECONOMY	1	1.3 %
ELECTRICITY DEMANDS	1	1.3 %
ENTERTAINMENT	2	2.5 %
FORECLOSURES	1	1.3 %
GRAFFITTI/ VADALISM	2	2.5 %
GROCERY SHOPPING	3	3.8 %
HEALTH INSURANCE	1	1.3 %
HIGHWAYS	1	1.3 %
HOMES BEING BUILT TOO CLOSE TOGETHER	1	1.3 %
PARKING	3	3.8 %
DRIVING	1	1.3 %
JUVENILE VIOLENCE	2	2.5 %
LESS IMPROVEMENTS IN RESIDENTIAL AREAS	1	1.3 %
LOITERING	1	1.3 %
LOW INCOME RESIDENTS	1	1.3 %
MAINTAINENCE	1	1.3 %
MAINTAINANCE OF THE PARKS	1	1.3 %
MONUMENT BLVD/CORRIDOR	3	3.8 %
MORE SENIOR ASSITANCE	1	1.3 %

**Q2. Next, what do you think is the most serious issue facing the residents of Concord that you would like to see City government do something about? (Other Responses Continued)**

<u>Q2 Other Responses</u>	<u>Number</u>	<u>Percent</u>
MORE UPSCALE RESTAURANTS	1	1.3 %
NEIGHBORHOOD DEVELOP COMMUNITY	1	1.3 %
NO NEW SCHOOL TAXES	1	1.3 %
NOISE POLLUTION	4	5.0 %
OVER EXTENSION SAME TYPE BUS	1	1.3 %
PARK MAINTENANCE	3	3.8 %
POPULATION	5	6.3 %
POPULATION & POLLUTION	1	1.3 %
POPULATION & HOMELESS ISSUES	1	1.3 %
POVERTY	1	1.3 %
PROPERTY TAXES	1	1.3 %
PUBLIC MEETING SPACE	1	1.3 %
RECREATIONAL CARS/HOME BUSINESSES	1	1.3 %
RENTAL PROPERTY OWNERS	1	1.3 %
RETAIL STORES	1	1.3 %
REVITALIZE OLDER NEIGHBORHOODS	2	2.5 %
ROADS	1	1.3 %
SAFETY	2	2.5 %
SMOKE STACK	1	1.3 %
SPEED BUMPS	2	2.5 %
SPEEDING	1	1.3 %
STREET LIGHTING IN NEIGHBORHOODS	1	1.3 %
TEEN PROGRAMS	3	3.8 %
TRANSIENT PERSONS	1	1.3 %
WATER QUALITY	1	1.3 %
WORKS STANDING AROUND FOR WO...	1	1.3 %
Total	79	100.0 %

**Q3. Next I am going to read you a list of issues that people are sometimes concerned about. After I read each issue, please tell me whether you consider it to be an extremely serious problem, a very serious problem, not much of a problem or not a problem at all for people who live in Concord. If you don't have an opinion on a particular item, you can tell me that too.**

(N=604)

	Extremely Serious Problem 1	Very Serious Problem 2	Not Too Much of a Problem 3	Not a Problem at All 4	Don't Know 9
Q3a Unemployment among people who usually have jobs	23.7%	31.1%	21.9%	9.8%	13.6%
Q3b Tensions between racial or ethnic groups	11.4%	25.7%	30.0%	25.5%	7.5%
Q3c Too much growth and real estate development	21.7%	27.6%	25.3%	21.9%	3.5%
Q3d Gangs and juvenile violence	26.5%	34.6%	17.4%	12.7%	8.8%
Q3e The amount of taxes people have to pay for city services	13.7%	22.7%	29.8%	28.5%	5.3%
Q3f A lack of affordable housing	23.2%	29.0%	20.5%	18.5%	8.8%
Q3g Inefficiency in City government	8.9%	23.0%	27.3%	26.7%	14.1%
Q3h The quality of Concord's basic city services	5.8%	15.4%	29.1%	48.3%	1.3%
Q3i Traffic flow on city streets	19.5%	33.1%	25.3%	20.2%	1.8%

**EXCLUDING DON'T KNOW**

**Q3. Next I am going to read you a list of issues that people are sometimes concerned about. After I read each issue, please tell me whether you consider it to be an extremely serious problem, a very serious problem, not much of a problem or not a problem at all for people who live in Concord. If you don't have an opinion on a particular item, you can tell me that too. (Excluding Don't Know)**

(N=604)

	Extremely Serious Problem 1	Very Serious Problem 2	Not Too Much of a Problem 3	Not a Problem at All 4
Q3a Unemployment among people who usually have jobs	27.4%	36.0%	25.3%	11.3%
Q3b Tensions between racial or ethnic groups	12.3%	27.7%	32.4%	27.5%
Q3c Too much growth and real estate development	22.5%	28.6%	26.2%	22.6%
Q3d Gangs and juvenile violence	29.0%	37.9%	19.1%	14.0%
Q3e The amount of taxes people have to pay for city services	14.5%	24.0%	31.5%	30.1%
Q3f A lack of affordable housing	25.4%	31.8%	22.5%	20.3%
Q3g Inefficiency in City government	10.4%	26.8%	31.8%	31.0%
Q3h The quality of Concord's basic city services	5.9%	15.6%	29.5%	49.0%
Q3i Traffic flow on city streets	19.9%	33.7%	25.8%	20.6%

**Q4. Next, I am going to mention some government agencies that provide services that might be used by Concord residents. After I mention each one, please tell me if you consider that agency to be very responsive, somewhat responsive, somewhat non-responsive, or not responsive at all to the needs of Concord's residents.**

(N=604)

	Very Responsive 1	Somewhat Responsive 2	Somewhat Non- Responsive 3	Not Responsive At All 4	No Opinion 9
Q4a The City of Concord	36.1%	39.2%	8.3%	3.6%	12.7%
Q4b The Mount Diablo Unified School District	16.1%	22.2%	14.7%	18.0%	29.0%
Q4c Contra Costa County government in general	20.4%	45.0%	10.9%	4.8%	18.9%
Q4d The Bay Area Rapid Transit, BART	43.2%	29.1%	6.3%	4.0%	17.4%
Q4e The Contra Costa County Fire Department	67.7%	12.7%	2.0%	2.0%	15.6%
Q4f The Contra Costa Water District	53.3%	26.0%	3.6%	1.8%	15.2%
Q4g The Contra Costa County Library	47.8%	21.5%	4.5%	3.1%	23.0%

**EXCLUDING DON'T KNOW**

**Q4. Next, I am going to mention some government agencies that provide services that might be used by Concord residents. After I mention each one, please tell me if you consider that agency to be very responsive, somewhat responsive, somewhat non-responsive, or not responsive at all to the needs of Concord's residents. (Excluding Don't Know)**

(N=604)

	Very Responsive 1	Somewhat Responsive 2	Somewhat Non-Responsive 3	Not Responsive At All 4
Q4a The City of Concord	41.4%	45.0%	9.5%	4.2%
Q4b The Mount Diablo Unified School District	22.6%	31.2%	20.7%	25.4%
Q4c Contra Costa County government in general	25.1%	55.5%	13.5%	5.9%
Q4d The Bay Area Rapid Transit, BART	52.3%	35.3%	7.6%	4.8%
Q4e The Contra Costa County Fire Department	80.2%	15.1%	2.4%	2.4%
Q4f The Contra Costa Water District	62.9%	30.7%	4.3%	2.1%
Q4g The Contra Costa County Library	62.2%	28.0%	5.8%	4.1%

**Q5. I am going to read you a list of qualities that may make a city a good place to live. Using a scale of 1 to 10, where 1 means NOT AT ALL IMPORTANT and 10 means it is EXTREMELY IMPORTANT, please indicate how important you think the following qualities are in making a city a good place to live.**

(N=604)

	Not Important At All										Extremely Important	Don't Know
	01	02	03	04	05	06	07	08	09	10		
Q5a Sense of community	0.2%	0.5%	1.0%	0.5%	6.6%	4.3%	9.8%	22.2%	14.6%	39.2%	1.2%	
Q5b Well kept neighborhoods	0.3%	0.0%	0.3%	0.3%	4.1%	2.2%	9.6%	19.0%	15.9%	47.5%	0.7%	
Q5c A variety of cultural activities and events	0.8%	0.5%	1.7%	1.7%	6.3%	7.3%	11.3%	24.2%	14.4%	28.5%	3.5%	
Q5d Citizen involvement in the community	0.3%	0.5%	0.8%	0.5%	7.3%	6.3%	10.1%	22.4%	17.2%	30.5%	4.1%	
Q5e Good job availability in the local area	0.3%	0.5%	0.5%	0.8%	5.0%	4.1%	10.8%	15.4%	14.2%	43.7%	4.6%	
Q5f A highly rated public school system	0.8%	0.3%	0.5%	0.5%	3.0%	1.5%	5.0%	11.6%	14.2%	59.8%	2.8%	
Q5g Wide range of shopping/retail stores	0.3%	0.3%	0.8%	1.0%	5.3%	5.3%	13.6%	21.7%	17.7%	32.6%	1.3%	
Q5h Feeling safe while shopping downtown	0.5%	0.2%	0.0%	0.8%	2.0%	3.0%	6.0%	15.4%	14.6%	56.1%	1.5%	
Q5i Efficient city government services	0.5%	0.0%	0.3%	0.3%	2.8%	2.2%	7.3%	18.2%	18.7%	47.5%	2.2%	

**Q5. (CONTINUED) I am going to read you a list of qualities that may make a city a good place to live. Using a scale of 1 to 10, where 1 means NOT AT ALL IMPORTANT and 10 means it is EXTREMELY IMPORTANT, please indicate how important you think the following qualities are in making a city a good place to live.**

(N=604)

	Not Important At All									Extremely Important	Don't Know
	01	02	03	04	05	06	07	08	09	10	99
Q5j Good traffic flow through city	0.3%	0.3%	0.0%	0.8%	3.1%	2.3%	8.1%	19.9%	17.1%	46.4%	1.7%
Q5k Having the city's downtown be clean	0.2%	0.3%	0.2%	0.5%	2.2%	1.5%	6.5%	18.0%	16.4%	52.3%	2.0%
Q5l Having parks and recreation programs for young people and adults	0.5%	0.0%	0.5%	0.3%	1.5%	1.8%	7.0%	19.9%	16.9%	49.2%	2.5%
Q5m Having a good local and regional public transportation system	0.5%	0.2%	1.0%	1.0%	3.5%	4.5%	7.1%	17.2%	18.2%	44.9%	2.0%
Q5n The availability of parking downtown	0.2%	0.3%	0.2%	0.5%	3.3%	4.8%	10.3%	20.5%	16.4%	41.7%	1.8%
Q5o Safe neighborhoods	0.5%	0.0%	0.2%	0.2%	1.2%	1.8%	4.3%	12.6%	12.6%	65.4%	1.2%
Q5p Being able to know your neighbors	0.3%	0.0%	0.5%	0.2%	4.3%	2.5%	7.0%	22.4%	16.7%	44.4%	1.8%
Q5q Clean well maintained streets without potholes	0.3%	0.2%	0.3%	0.2%	1.3%	1.8%	6.0%	19.5%	19.7%	49.7%	1.0%
Q5r Having well maintained public parks	0.5%	0.2%	0.5%	0.5%	2.3%	0.8%	7.3%	15.1%	20.2%	50.8%	1.8%

**EXCLUDING DON'T KNOWS**

**Q5. I am going to read you a list of qualities that may make a city a good place to live. Using a scale of 1 to 10, where 1 means NOT AT ALL IMPORTANT and 10 means it is EXTREMELY IMPORTANT, please indicate how important you think the following qualities are in making a city a good place to live. (Excluding Don't Know)**

(N=604)

	Not Important At All									Extremely Important
	01	02	03	04	05	06	07	08	09	10
Q5a Sense of community	0.2%	0.5%	1.0%	0.5%	6.7%	4.4%	9.9%	22.4%	14.7%	39.7%
Q5b Well kept neighborhoods	0.3%	0.0%	0.3%	0.3%	4.2%	2.2%	9.7%	19.2%	16.0%	47.8%
Q5c Variety of cultural activities and events	0.9%	0.5%	1.7%	1.7%	6.5%	7.5%	11.7%	25.0%	14.9%	29.5%
Q5d Citizen involvement in the community	0.3%	0.5%	0.9%	0.5%	7.6%	6.6%	10.5%	23.3%	18.0%	31.8%
Q5e Good job availability in the local area	0.3%	0.5%	0.5%	0.9%	5.2%	4.3%	11.3%	16.1%	14.9%	45.8%
Q5f A highly rated public school system	0.9%	0.3%	0.5%	0.5%	3.1%	1.5%	5.1%	11.9%	14.7%	61.5%

**EXCLUDING DON'T KNOWS**

**Q5. (CONTINUED) I am going to read you a list of qualities that may make a city a good place to live. Using a scale of 1 to 10, where 1 means NOT AT ALL IMPORTANT and 10 means it is EXTREMELY IMPORTANT, please indicate how important you think the following qualities are in making a city a good place to live. (Excluding Don't Know)**

	Not Important At All									Extremely Important
	01	02	03	04	05	06	07	08	09	10
Q5g A wide range of shopping/retail stores	0.3%	0.3%	0.8%	1.0%	5.4%	5.4%	13.8%	22.0%	18.0%	33.1%
Q5h Feeling safe while shopping downtown	0.5%	0.2%	0.0%	0.8%	2.0%	3.0%	6.1%	15.6%	14.8%	57.0%
Q5i Efficient city government services	0.5%	0.0%	0.3%	0.3%	2.9%	2.2%	7.4%	18.6%	19.1%	48.6%
Q5j Good traffic flow through the City	0.3%	0.3%	0.0%	0.8%	3.2%	2.4%	8.2%	20.2%	17.3%	47.1%
Q5k Having city's downtown be clean	0.2%	0.3%	0.2%	0.5%	2.2%	1.5%	6.6%	18.4%	16.7%	53.4%
Q5l Parks and recreation programs for young/adults	0.5%	0.0%	0.5%	0.3%	1.5%	1.9%	7.1%	20.4%	17.3%	50.4%

**EXCLUDING DON'T KNOWS**

**Q5. (CONTINUED) I am going to read you a list of qualities that may make a city a good place to live. Using a scale of 1 to 10, where 1 means NOT AT ALL IMPORTANT and 10 means it is EXTREMELY IMPORTANT, please indicate how important you think the following qualities are in making a city a good place to live. (Excluding Don't Know)**

	Not Important at All									Extremely Important
	01	02	03	04	05	06	07	08	09	10
Q5m Having a good local regional public transportation	0.5%	0.2%	1.0%	1.0%	3.5%	4.6%	7.3%	17.6%	18.6%	45.8%
Q5n Availability of parking downtown	0.2%	0.3%	0.2%	0.5%	3.4%	4.9%	10.5%	20.9%	16.7%	42.5%
Q5o Safe Neighborhoods	0.5%	0.0%	0.2%	0.2%	1.2%	1.8%	4.4%	12.7%	12.7%	66.2%
Q5p Being able to know your neighbors	0.3%	0.0%	0.5%	0.2%	4.4%	2.5%	7.1%	22.8%	17.0%	45.2%
Q5q Clean and maintained streets without potholes	0.3%	0.2%	0.3%	0.2%	1.3%	1.8%	6.0%	19.7%	19.9%	50.2%
Q5r Well maintained public parks	0.5%	0.2%	0.5%	0.5%	2.4%	0.8%	7.4%	15.3%	20.6%	51.8%

**Q6. Thinking back on the list of items I just read, please tell me how satisfied you are personally with that item in the City of Concord. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED.**

(N=604)

	Not Satisfied At All 01	02	03	04	05	06	07	08	09	Extremely Satisfied 10	Don't Know 99
Q6a Sense of community	1.2%	0.5%	1.8%	2.0%	11.4%	9.6%	17.9%	24.0%	13.6%	15.6%	2.5%
Q6b Upkeep of neighborhood	1.0%	1.2%	2.5%	2.2%	9.6%	9.9%	18.5%	25.8%	12.4%	16.1%	0.8%
Q6c Local cultural activities/events	1.0%	0.8%	1.3%	2.2%	8.4%	9.4%	15.4%	23.5%	15.2%	12.6%	10.1%
Q6d Citizen involvement in the community	1.0%	0.7%	3.0%	3.1%	10.9%	12.9%	16.9%	21.0%	9.9%	7.9%	12.6%
Q6e Job availability	1.8%	2.2%	3.3%	6.3%	11.6%	9.9%	16.4%	13.6%	6.1%	7.6%	21.2%
Q6f Local public school system	6.0%	3.8%	4.5%	4.6%	13.7%	9.8%	11.6%	13.6%	6.5%	8.3%	17.7%

**Q6. (CONTINUED) Thinking back on the list of items I just read, please tell me how satisfied you are personally with that item in the City of Concord. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED.**

	Not Satisfied At All 01	02	03	04	05	06	07	08	09	Extremely Satisfied 10	Don't Know 99
Q6g Selection of shopping/retail	0.7%	1.8%	1.0%	1.7%	8.9%	9.3%	16.1%	30.1%	15.1%	13.2%	2.2%
Q6h Safety while shopping downtown	1.0%	1.8%	1.0%	2.8%	6.5%	10.1%	14.6%	25.8%	18.2%	14.2%	4.0%
Q6i Efficiency of city government services	1.0%	0.8%	0.8%	1.7%	8.9%	9.9%	18.7%	27.6%	12.4%	9.9%	8.1%
Q6j Traffic flow	2.0%	2.6%	2.5%	6.5%	13.2%	14.2%	18.4%	23.0%	8.6%	6.8%	2.2%
Q6k Cleanliness of downtown	0.2%	0.8%	1.0%	2.8%	5.8%	8.8%	16.9%	28.5%	19.4%	12.7%	3.1%
Q6l City's parks and recreation programs	0.7%	0.2%	0.7%	1.7%	6.0%	7.1%	14.7%	26.0%	14.6%	14.2%	14.2%

**Q6. (CONTINUED) Thinking back on the list of items I just read, please tell me how satisfied you are personally with that item in the City of Concord. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED.**

	Not Satisfied at All 01	02	03	04	05	06	07	08	09	Extremely Satisfied 10	Don't Know 99
Q6m Public transportation	1.0%	1.0%	1.5%	3.1%	5.8%	7.6%	17.2%	22.5%	15.7%	11.3%	13.2%
Q6n Availability of parking in downtown	0.5%	1.2%	1.0%	2.6%	6.0%	10.3%	19.5%	23.3%	17.2%	13.7%	4.6%
Q6o Safety in neighborhoods	1.3%	0.8%	1.8%	3.3%	9.1%	9.9%	17.5%	25.2%	14.6%	13.9%	2.5%
Q6p Being able to know neighbors	0.5%	1.3%	0.8%	2.5%	8.4%	7.1%	15.6%	25.7%	18.0%	15.9%	4.1%
Q6q Street maintenance and cleanliness	0.2%	1.0%	1.0%	1.7%	6.0%	6.6%	13.7%	29.3%	20.7%	17.9%	2.0%
Q6r Availability and maintenance of public parks	0.5%	0.5%	0.2%	1.3%	4.3%	6.6%	13.2%	27.5%	21.0%	19.4%	5.5%

**EXCLUDING DON'T KNOWS**

**Q6. Thinking back on the list of items I just read, please tell me how satisfied you are personally with that item in the City of Concord. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED. (Excluding Don't Know)**

(N=604)

	Not Satisfied At All									Extremely Satisfied
	01	02	03	04	05	06	07	08	09	10
Q6a Sense of community	1.2%	0.5%	1.9%	2.0%	11.7%	9.8%	18.3%	24.6%	13.9%	16.0%
Q6b Neighborhood upkeep	1.0%	1.2%	2.5%	2.2%	9.7%	10.0%	18.7%	26.0%	12.5%	16.2%
Q6c Local cultural activities/events	1.1%	0.9%	1.5%	2.4%	9.4%	10.5%	17.1%	26.2%	16.9%	14.0%
Q6d Citizen involvement in the community	1.1%	0.8%	3.4%	3.6%	12.5%	14.8%	19.3%	24.1%	11.4%	9.1%
Q6e Job availability	2.3%	2.7%	4.2%	8.0%	14.7%	12.6%	20.8%	17.2%	7.8%	9.7%
Q6f Local public school system	7.2%	4.6%	5.4%	5.6%	16.7%	11.9%	14.1%	16.5%	7.8%	10.1%
Q6g The selection of Shopping/retail stores	0.7%	1.9%	1.0%	1.7%	9.1%	9.5%	16.4%	30.8%	15.4%	13.5%

**EXCLUDING DON'T KNOWS**

**Q6. (CONTINUED) Thinking back on the list of items I just read, please tell me how satisfied you are personally with that item in the City of Concord. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED. (Excluding Don't Know)**

	Not Satisfied at All									Extremely Satisfied
	01	02	03	04	05	06	07	08	09	10
Q6h Safety while shopping in downtown	1.0%	1.9%	1.0%	2.9%	6.7%	10.5%	15.2%	26.9%	19.0%	14.8%
Q6i Efficiency of city government services	1.1%	0.9%	0.9%	1.8%	9.7%	10.8%	20.4%	30.1%	13.5%	10.8%
Q6j Traffic flow	2.0%	2.7%	2.5%	6.6%	13.5%	14.6%	18.8%	23.5%	8.8%	6.9%
Q6k Cleanliness of downtown	0.2%	0.9%	1.0%	2.9%	6.0%	9.1%	17.4%	29.4%	20.0%	13.2%
Q6l City's parks and recreation programs	0.8%	0.2%	0.8%	1.9%	6.9%	8.3%	17.2%	30.3%	17.0%	16.6%
Q6m Public transportation	1.1%	1.1%	1.7%	3.6%	6.7%	8.8%	19.8%	26.0%	18.1%	13.0%
Q6n Availability of parking in downtown	0.5%	1.2%	1.0%	2.8%	6.3%	10.8%	20.5%	24.5%	18.1%	14.4%

**EXCLUDING DON'T KNOWS**

**Q6. (CONTINUED) Thinking back on the list of items I just read, please tell me how satisfied you are personally with that item in the City of Concord. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED. (Excluding Don't Know)**

(N=604)

	Not Satisfied At All									Extremely Satisfied
	01	02	03	04	05	06	07	08	09	10
Q6o Safety in neighborhoods	1.4%	0.8%	1.9%	3.4%	9.3%	10.2%	18.0%	25.8%	14.9%	14.3%
Q6p Being able to know your neighbors	0.5%	1.4%	0.9%	2.6%	8.8%	7.4%	16.2%	26.8%	18.8%	16.6%
Q6q Street maintenance and cleanliness	0.2%	1.0%	1.0%	1.7%	6.1%	6.8%	14.0%	29.9%	21.1%	18.2%
Q6r Availability and maintenance of public parks	0.5%	0.5%	0.2%	1.4%	4.6%	7.0%	14.0%	29.1%	22.2%	20.5%

**Q7. Now I would like to read you a list of specific services provided by Concord's City government to residents of the city. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED.**

(N=604)

	Not Satisfied At All 01	02	03	04	05	06	07	08	09	Extremely Satisfied 10	Don't Know 99
Q7a Removal of graffiti	1.3%	1.2%	0.7%	1.0%	5.6%	7.6%	11.8%	21.2%	17.9%	20.9%	10.9%
Q7b Repair of potholes	2.0%	2.5%	2.6%	3.6%	10.6%	9.6%	13.7%	23.5%	13.6%	15.4%	2.8%
Q7c Repair of broken sidewalks	2.3%	2.3%	4.3%	5.0%	11.3%	9.4%	16.4%	17.4%	12.7%	9.8%	9.1%
Q7d Street lighting in neighborhoods	2.0%	1.5%	3.5%	2.6%	5.5%	7.9%	14.1%	25.0%	15.4%	20.4%	2.2%
Q7e Recreation opportunities and programs at parks	0.3%	0.0%	0.7%	1.5%	4.3%	4.6%	12.9%	24.5%	14.2%	15.6%	21.4%
Q7f Landscaping on street medians and public areas	0.2%	0.0%	0.8%	2.0%	4.6%	6.8%	13.2%	27.0%	19.7%	21.9%	3.8%
Q7g Maintenance of public parks	0.2%	0.0%	1.2%	0.7%	3.5%	7.1%	15.9%	24.2%	19.9%	22.0%	5.5%

**Q7. (CONTINUED) Now I would like to read you a list of specific services provided by Concord's City government to residents of the city. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED.**

	Not Satisfied At All 01	02	03	04	05	06	07	08	09	Extremely Satisfied 10	Don't Know 99
Q7h Trash pick -up and recycling	0.5%	0.8%	0.5%	1.7%	4.6%	4.6%	9.4%	22.8%	25.0%	28.1%	1.8%
Q7i Police in neighborhoods	1.7%	1.2%	1.2%	2.2%	6.5%	5.5%	10.8%	21.2%	22.4%	18.9%	8.8%
Q7j Cable TV Comcast service	1.3%	0.8%	1.0%	2.5%	4.5%	3.5%	5.5%	11.3%	11.4%	9.6%	48.7%
Q7k Cable TV Astround service	0.8%	0.5%	0.8%	1.8%	3.8%	2.8%	5.5%	9.3%	9.8%	11.4%	53.5%
Q7l Tree trimming	0.7%	0.3%	1.3%	2.5%	5.8%	6.6%	15.6%	18.9%	13.7%	15.4%	19.2%
Q7m Sewer/storm Drain maintenance	0.2%	1.7%	1.2%	1.3%	4.0%	8.4%	11.8%	22.5%	17.1%	15.2%	16.7%
Q7n Housing assistance for low income residents	1.7%	0.8%	0.8%	3.8%	5.3%	4.8%	7.5%	11.8%	8.6%	7.9%	47.0%

**Q7. (CONTINUED) Now I would like to read you a list of specific services provided by Concord's City government to residents of the city. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED.**

	Not Satisfied At All 01	02 02	03 03	04 04	05 05	06 06	07 07	08 08	09 09	Extremely Satisfied 10	Don't Know 99
Q7o Clean-up and preservation programs	0.3%	1.2%	0.8%	2.2%	8.3%	6.6%	12.3%	18.2%	10.1%	10.4%	29.6%
Q7p Building and safety code enforcement	0.7%	0.3%	0.7%	1.3%	4.3%	4.5%	12.4%	17.7%	9.6%	13.6%	34.9%
Q7q Senior Center programs	0.2%	0.7%	0.8%	0.7%	4.0%	4.0%	8.8%	13.9%	13.1%	20.0%	33.9%
Q7r Downtown redevelopment	0.5%	1.0%	1.0%	2.2%	6.1%	5.3%	11.3%	18.0%	15.2%	16.1%	23.3%
Q7s Types of Events at Sleep Train Pavilion	0.5%	2.0%	1.3%	2.3%	5.8%	5.6%	10.3%	12.1%	7.8%	9.3%	43.0%
Q7t Child care programs	0.8%	0.2%	0.3%	0.8%	4.0%	3.6%	4.6%	7.8%	7.1%	6.5%	64.2%

**EXCLUDING DON'T KNOWS**

**Q7. Now I would like to read you a list of specific services provided by Concord's City government to residents of the city. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED. (Excluding Don't Know)**

(N=604)

	Not Satisfied At All									Extremely Satisfied
	01	02	03	04	05	06	07	08	09	10
Q7a Removal of graffiti	1.5%	1.3%	0.7%	1.1%	6.3%	8.6%	13.2%	23.8%	20.1%	23.4%
Q7b Repair of potholes in city streets	2.0%	2.6%	2.7%	3.7%	10.9%	9.9%	14.1%	24.2%	14.0%	15.8%
Q7c Repair of broken sidewalks	2.6%	2.6%	4.7%	5.5%	12.4%	10.4%	18.0%	19.1%	14.0%	10.7%
Q7d Street lighting neighborhoods	2.0%	1.5%	3.6%	2.7%	5.6%	8.1%	14.4%	25.5%	15.7%	20.8%
Q7e Recreation opportunities and programs at parks	0.4%	0.0%	0.8%	1.9%	5.5%	5.9%	16.4%	31.2%	18.1%	19.8%
Q7f Landscaping on street medians and public areas	0.2%	0.0%	0.9%	2.1%	4.8%	7.1%	13.8%	28.1%	20.5%	22.7%

**EXCLUDING DON'T KNOWS**

**Q7. (CONTINUED) Now I would like to read you a list of specific services provided by Concord's City government to residents of the city. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED. (Excluding Don't Know)**

	Not Satisfied At All									Extremely Satisfied
	01	02	03	04	05	06	07	08	09	10
Q7g Maintenance of public parks	0.2%	0.0%	1.2%	0.7%	3.7%	7.5%	16.8%	25.6%	21.0%	23.3%
Q7h Trash pick-up and recycling	0.5%	0.8%	0.5%	1.7%	4.7%	4.7%	9.6%	23.3%	25.5%	28.7%
Q7i Police in neighborhoods	1.8%	1.3%	1.3%	2.4%	7.1%	6.0%	11.8%	23.2%	24.5%	20.7%
Q7j Cable TV Comcast service	2.6%	1.6%	1.9%	4.8%	8.7%	6.8%	10.6%	21.9%	22.3%	18.7%
Q7k Cable TV Astound service	1.8%	1.1%	1.8%	3.9%	8.2%	6.0%	11.7%	19.9%	21.0%	24.6%
Q7l Tree trimming	0.8%	0.4%	1.6%	3.1%	7.2%	8.2%	19.3%	23.4%	17.0%	19.1%
Q7m Sewer/storm drain maintenance	0.2%	2.0%	1.4%	1.6%	4.8%	10.1%	14.1%	27.0%	20.5%	18.3%

**EXCLUDING DON'T KNOWS**

**Q7. (CONTINUED) Now I would like to read you a list of specific services provided by Concord's City government to residents of the city. Once again, use a scale from 1 to 10 where 1 means you are NOT AT ALL SATISFIED and 10 means you are EXTREMELY SATISFIED. (Excluding Don't Know)**

	Not Satisfied At All									Extremely Satisfied
	01	02	03	04	05	06	07	08	09	10
Q7n Housing assistance for low income residents	3.1%	1.6%	1.6%	7.2%	10.0%	9.1%	14.1%	22.2%	16.3%	15.0%
Q7o Clean-up and preservation programs	0.5%	1.6%	1.2%	3.1%	11.8%	9.4%	17.4%	25.9%	14.4%	14.8%
Q7p Building and safety code enforcement	1.0%	0.5%	1.0%	2.0%	6.6%	6.9%	19.1%	27.2%	14.8%	20.9%
Q7q Senior center programs	0.3%	1.0%	1.3%	1.0%	6.0%	6.0%	13.3%	21.1%	19.8%	30.3%
Q7r Downtown redevelopment	0.6%	1.3%	1.3%	2.8%	8.0%	6.9%	14.7%	23.5%	19.9%	21.0%
Q7s Type of events at the Sleep Train Pavilion	0.9%	3.5%	2.3%	4.1%	10.2%	9.9%	18.0%	21.2%	13.7%	16.3%
Q7t Child care programs	2.3%	0.5%	0.9%	2.3%	11.1%	10.2%	13.0%	21.8%	19.9%	18.1%

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**Q8. Next, I am going to mention some groups of city employees according to the services they provide. Please tell me whether or not you think the people I mention are very efficient, somewhat efficient, somewhat inefficient, or very inefficient in the way they spend taxpayer money. Again, if you don't know enough about the department to express an opinion, you can tell me that too.**

(N=604)

	Very Efficient 1	Somewhat Efficient 2	Somewhat Inefficient 3	Very Inefficient 4	No Opinion 9
Q8a The Concord Police	51.0%	29.6%	5.0%	4.0%	10.4%
Q8b The people that maintain streets trim trees and sewage and storm drain systems	53.0%	33.4%	3.6%	2.6%	7.3%
Q8c The people that run the City's public recreation programs	36.6%	26.8%	2.2%	1.2%	33.3%
Q8d The people that manage traffic flow	35.6%	39.7%	8.6%	3.8%	12.3%
Q8e The people who handle building permits and inspections	27.8%	26.0%	7.0%	2.6%	36.6%
Q8f The people who design coordinate and inspect city street construction	26.0%	29.0%	7.1%	2.5%	35.4%
Q8g The people who respond to information requests	23.8%	21.7%	3.1%	1.8%	49.5%
Q8h The people who maintain city parks	51.2%	31.3%	3.8%	1.8%	11.9%

**EXCLUDING DON'T KNOWS**

**Q8. Next, I am going to mention some groups of city employees according to the services they provide. Please tell me whether or not you think the people I mention are very efficient, somewhat efficient, somewhat inefficient, or very inefficient in the way they spend taxpayer money. Again, if you don't know enough about the department to express an opinion, you can tell me that too. (Excluding Don't Know)**

(N=604)

	Very Efficient 1	Somewhat Efficient 2	Somewhat Inefficient 3	Very Inefficient 4
Q8a The Concord Police	56.9%	33.1%	5.5%	4.4%
Q8b The people that maintain streets trim trees and sewage and storm drain systems	57.1%	36.1%	3.9%	2.9%
Q8c The people that run the City's public recreation programs	54.8%	40.2%	3.2%	1.7%
Q8d The people that manage traffic flow	40.6%	45.3%	9.8%	4.3%
Q8e The people who handle building permits and inspections	43.9%	41.0%	11.0%	4.2%
Q8f The people who design coordinate and inspect city street construction	40.3%	44.9%	11.0%	3.8%
Q8g The people who respond to information requests	47.2%	43.0%	6.2%	3.6%
Q8h The people who maintain city parks	58.1%	35.5%	4.3%	2.1%

**Q9. On a scale of 1 to 10, with 1 being the lowest score and 10 being the highest score, how would you rate the appearance of your neighborhood?**

Q9 How would you rate the appearance of your neighborhood	Number	Percent
01=Lowest	4	0.7 %
02=02	5	0.8 %
03=03	7	1.2 %
04=04	7	1.2 %
05=05	34	5.6 %
06=06	60	9.9 %
07=07	104	17.2 %
08=08	158	26.2 %
09=09	89	14.7 %
10=Highest	79	13.1 %
99=Don't Know	57	9.4 %
Total	604	100.0 %

**Q10. I'm going to read to you a list of neighborhood issues that some people think are very important. Using a scale of 1 to 10, where 1 means not important at all and 10 means very important, please tell me how important you personally believe that issue is in making your neighborhood a good place to live.**

(N=604)

	Not Important at All									Very Important	Don't Know
	01	02	03	04	05	06	07	08	09	10	99
Q10a Weeds	1.8%	0.8%	1.8%	2.3%	6.0%	4.8%	10.3%	15.9%	16.9%	36.8%	2.6%
Q10b Trash	0.8%	0.5%	0.2%	1.0%	4.6%	2.3%	5.5%	13.4%	17.1%	52.5%	2.2%
Q10c Illegal structures	1.2%	1.5%	1.3%	2.6%	5.6%	5.3%	7.0%	12.7%	14.4%	40.4%	7.9%
Q10d Abandoned vehicles	1.3%	0.3%	2.0%	1.5%	4.1%	2.0%	5.5%	11.3%	15.6%	52.5%	4.0%
Q10e Deteriorated structures	1.7%	0.3%	1.5%	1.0%	4.8%	3.3%	5.8%	13.9%	15.4%	47.5%	4.8%
Q10f Vehicle Repair business in Residential areas	3.3%	1.2%	1.3%	1.7%	5.6%	3.6%	6.6%	8.8%	13.4%	44.9%	9.6%
Q10g Home-based Businesses creating impacts on homes	3.8%	1.3%	1.5%	1.5%	7.5%	4.8%	7.0%	13.4%	11.6%	37.7%	9.9%

**EXCLUDING DON'T KNOWS**

**Q10. I'm going to read to you a list of neighborhood issues that some people think are very important. Using a scale of 1 to 10, where 1 means not important at all and 10 means very important, please tell me how important you personally believe that issue is in making your neighborhood a good place to live. (Excluding Don't Know)**

(N=604)

	Not Important At All									Very Important
	01	02	03	04	05	06	07	08	09	10
Q10a Weeds	1.9%	0.9%	1.9%	2.4%	6.1%	4.9%	10.5%	16.3%	17.3%	37.8%
Q10b Trash	0.8%	0.5%	0.2%	1.0%	4.7%	2.4%	5.6%	13.7%	17.4%	53.6%
Q10c Illegal structures	1.3%	1.6%	1.4%	2.9%	6.1%	5.8%	7.6%	13.8%	15.6%	43.9%
Q10d Abandoned vehicles	1.4%	0.3%	2.1%	1.6%	4.3%	2.1%	5.7%	11.7%	16.2%	54.7%
Q10e Deteriorated structures	1.7%	0.3%	1.6%	1.0%	5.0%	3.5%	6.1%	14.6%	16.2%	49.9%
Q10f Vehicle repair business in residential areas	3.7%	1.3%	1.5%	1.8%	6.2%	4.0%	7.3%	9.7%	14.8%	49.6%
Q10g Home-based businesses that create impacts on homes	4.2%	1.5%	1.7%	1.7%	8.3%	5.3%	7.7%	14.9%	12.9%	41.9%

**Q11. Thinking back to last year, 2007, did you have any contact with the Concord Police Department?**

Q11 Did you have any contact with the Concord Police Department

	Number	Percent
1=Yes requested help or assistance	167	27.6 %
2=Yes contacted first by police	62	10.3 %
3=No contact with Concord police	360	59.6 %
9=Don't Know	15	2.5 %
Total	604	100.0 %

**FOR RESPONDENTS WHO HAD CONTACT WITH THE POLICE DEPARTMENT:**

**Q12. Was the police officer or officers you had contact with...?**

Q12 Was the police officer or officers you had contact with

	Number	Percent
1=Courteous and pleasant to deal with	185	80.8 %
2=Rude and unpleasant to deal with	21	9.2 %
3=Neither courteous or rude	19	8.3 %
9=Don't Know	4	1.7 %
Total	229	100.0 %

**Q13. Now I'd like to mention some words and phrases. After you hear each one, please tell me if it applies to the Concord Police Department or not.**

(N=604)

	Strongly Applies 1	Somewhat Applies 2	Does Not Apply 3	Don't Know 9
Q13a Well-trained	59.1%	18.9%	3.1%	18.9%
Q13b Effective in curbing local crime	44.0%	34.6%	7.6%	13.6%
Q13c Effective in dealing with gangs and youth-related crime	35.1%	31.5%	9.3%	24.2%
Q13d Effective in dealing with illegal drugs	35.1%	28.8%	8.8%	27.3%
Q13e Treats people fairly regardless of race ethnicity gender or sexual orientation	49.8%	20.4%	8.1%	21.7%
Q13f Is well-managed	47.0%	23.8%	5.8%	23.3%
Q13g Concerned about the public's welfare	56.8%	24.5%	4.5%	14.2%
Q13h Is widely supported by the local community	52.3%	25.3%	3.6%	18.7%
Q13i Reflects the demographic makeup of the community	43.4%	20.0%	6.1%	30.5%

**EXCLUDING DON'T KNOWS****Q13. Now I'd like to mention some words and phrases. After you hear each one, please tell me if it applies to the Concord Police Department or not. (Excluding Don't Know)**

(N=604)

	Strongly Applies 1	Somewhat Applies 2	Does Not Apply 3
Q13a Well-trained	72.9%	23.3%	3.9%
Q13b Effective in curbing local crime	51.0%	40.0%	8.8%
Q13c Effective in dealing with gangs and youth-related crime	46.3%	41.5%	12.2%
Q13d Effective in dealing with illegal drugs	48.3%	39.6%	12.1%
Q13e Treats people fairly regardless of race ethnicity gender or sexual orientation	63.6%	26.0%	10.4%
Q13f Is well-managed	61.3%	31.1%	7.6%
Q13g Concerned about the public's welfare	66.2%	28.6%	5.2%
Q13h Is widely supported by the local community	64.4%	31.2%	4.5%
Q13i Reflects the demographic makeup of the community	62.4%	28.8%	8.8%

**Q14. Next, I am going to read you the names of some Concord Police Department community service and anti-crime outreach programs. For each one that you have heard of or are familiar with, please tell me if you have a very favorable, somewhat favorable, somewhat unfavorable, or very unfavorable opinion of it. If you have heard about the program but can't rate it, you can tell me that too.**

(N=604)

	Very Favorable 1	Somewhat Favorable 2	Somewhat Unfavorable 3	Very Unfavorable 4	Heard of Can't Rate 7	Never Heard of 8	Don't Know 9
Q14a Community Policing	31.0%	11.4%	1.3%	1.7%	8.9%	35.8%	9.9%
Q14b Traffic Enforcement Unit	27.0%	21.7%	3.1%	2.8%	10.1%	26.2%	9.1%
Q14c Neighborhood Watch	39.9%	14.2%	3.1%	2.3%	17.2%	11.8%	11.4%
Q14d School Resource Officers Program	21.5%	7.9%	2.0%	1.2%	8.6%	43.7%	15.1%
Q14e Volunteers in Police Service (VIPs)	31.0%	12.1%	2.3%	0.8%	10.3%	31.1%	12.4%
Q14f District Police Field Offices	31.6%	12.1%	2.8%	1.3%	7.8%	31.1%	13.2%
Q14g The Domestic Violence and Victim Assistance Program	31.1%	9.3%	1.5%	0.7%	17.2%	24.5%	15.7%

**EXCLUDING DON'T KNOWS**

**Q14. Next, I am going to read you the names of some Concord Police Department community service and anti-crime outreach programs. For each one that you have heard of or are familiar with, please tell me if you have a very favorable, somewhat favorable, somewhat unfavorable, or very unfavorable opinion of it. If you have heard about the program but can't rate it, you can tell me that too. (Excluding Don't Know)**

(N=604)

	Very Favorable 1	Somewhat Favorable 2	Somewhat Unfavorable 3	Very Unfavorable 4	Heard of/ Can't Rate 7	Never Heard of 8
Q14a Community Policing	34.4%	12.7%	1.5%	1.8%	9.9%	39.7%
Q14b Traffic Enforcement Unit	29.7%	23.9%	3.5%	3.1%	11.1%	28.8%
Q14c Neighborhood Watch	45.0%	16.1%	3.6%	2.6%	19.4%	13.3%
Q14d School Resource Officers Program	25.3%	9.4%	2.3%	1.4%	10.1%	51.5%
Q14e Volunteers in Police Service (VIPs)	35.3%	13.8%	2.6%	0.9%	11.7%	35.5%
Q14f District Police Field Offices	36.5%	13.9%	3.2%	1.5%	9.0%	35.9%
Q14g The Domestic Violence and Victim Assistance Program	36.9%	11.0%	1.8%	0.8%	20.4%	29.1%

**Q14. Next, I am going to read you the names of some Concord Police Department community service and anti-crime outreach programs. For each one that you have heard of or are familiar with, please tell me if you have a very favorable, somewhat favorable, somewhat unfavorable, or very unfavorable opinion of it. If you have heard about the program but can't rate it, you can tell me that too. (Only those who gave a rating)**

(N=604)

	Very Favorable 1	Somewhat Favorable 2	Somewhat Unfavorable 3	Very Unfavorable 4
Q14a Community Policing	68.2%	25.2%	2.9%	3.6%
Q14b Traffic Enforcement Unit	49.4%	39.7%	5.8%	5.2%
Q14c Neighborhood Watch	66.9%	23.9%	5.3%	3.9%
Q14d The School Resource Officers Program	66.0%	24.4%	6.1%	3.6%
Q14e VIPs Volunteers in Police Service	67.0%	26.2%	5.0%	1.8%
Q14f District Police Field Offices	66.1%	25.3%	5.9%	2.8%
Q14g The Domestic Violence and Victim Assistance Program	73.2%	21.8%	3.5%	1.6%

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
ALWAYS HAVE 2 POLICE OFFICERS	1	0.2 %
ARE AS GOOD AS THEY CAN GET	1	0.2 %
AREA OF GANGS AND PATROL THEM	1	0.2 %
ATTEND COMMUNITY EVENTS	1	0.2 %
BE ABLE TO SERVE & DO YOUR BES	1	0.2 %
BE AROUND AREAS MORE OFTEN	1	0.2 %
BE AS RESPONSIVE AS THEY CAN	1	0.2 %
BE AVAILABLE FOR CITIZENS	1	0.2 %
BE AWARE THEY WORK FOR THE PEO	1	0.2 %
BE BETTER TRAINED	1	0.2 %
BE COMPASSIONATE	1	0.2 %
BE FAIR WITH PEOPLE	1	0.2 %
BE MORE ACTIVE GET TO KNOW PEO	1	0.2 %
BE MORE PRESENT IN AREA	1	0.2 %
BE MORE RESPECTFUL OF PEOPLE	1	0.2 %
BE MORE RESPONSIVE	1	0.2 %
BE MORE VISIBLE	1	0.2 %
BE ON MORE WATCH FOR CRIME	1	0.2 %
BE ON TIME WHEN ON A CALL	1	0.2 %
BE OUT PATROLING MORE	1	0.2 %
BE RESPONSIVE	3	0.6 %
BE RESPONSIVE TO PEOPLE	1	0.2 %
BECAUSE OF PEOPLE'S NEEDS	1	0.2 %
BECOME MORE AWARE OF CRIME ISS	1	0.2 %
BEING MORE INVOLVED IN COMMUNI	1	0.2 %
BEING MORE VISIBLE IN NEIGHBOO	1	0.2 %
BETTER DRUG ENFORCEMENT	1	0.2 %
BETTER ENFORCEMENT ILLEGAL DRU	1	0.2 %
BETTER JOB OF HANDLING DRUGS	1	0.2 %
BETTER PATROL AT NIGHT	1	0.2 %
BETTER TRAINING FOR ALL OFFICE	1	0.2 %
BULLING IN SCHOOLS	1	0.2 %
CALL TIME	2	0.4 %
CATCH THE CRIMINALS, CURB CRIM	1	0.2 %
CITY COUNCIL DEVELOP STANDARDS	1	0.2 %
CLEAN THE MOUNUMENT CORRIDOR	1	0.2 %
CLEAN UP MONUMENT BLVD	1	0.2 %
CLEAN UP MONUMENT CORRIDOR	1	0.2 %
CLEANING UP STREET CRIMES	1	0.2%

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

Q15 Most important thing for police	Number	Percent
CLEAR OUT GANGS	1	0.2 %
COMMUNICATE BETTER WITH COM...	1	0.2 %
COMMUNICATION MANGAEMENT TR...	1	0.2 %
COMMUNITY COMMUNICATION	1	0.2 %
COMMUNITY INVOLVEMENT	2	0.4 %
CONCENTRATE ON CRIME PREVENTIO	1	0.2 %
CONCENTRATING ON CUTTING CRIME	1	0.2 %
CONCENTRATION ON HIGH CRIME	1	0.2 %
CONCORD NEED NOISE ORDINANCE	1	0.2 %
CONINTUE GOOD JOB	1	0.2 %
CONTINUE DOING GOOD JOB	1	0.2 %
CONTINUE TO WORK STRONGLY	1	0.2 %
CONTROL CRIME	1	0.2 %
CONTROL DRUG TRAFFIC NOT PEOP	1	0.2 %
CONTROL GANGS & ILLEGAL DRUGS	1	0.2 %
CRACK DOWN ON DRUGS	1	0.2 %
CRIME & TRAFFIC	1	0.2 %
CRIME PREVENTION	1	0.2 %
CRIME PREVENTION/MORE SECURITY	1	0.2 %
CURB CRIME	1	0.2 %
DEAL WITH CRIME	1	0.2 %
DEAL WITH DRUGS	1	0.2 %
DEAL WITH GANG VIOLENCE	1	0.2 %
DEALING & PREVENT GANG VIOLENC	1	0.2 %
DEALING WITH GANGS & DRUGS	2	0.4 %
DO MORE PATROLLING	1	0.2 %
DO MORE WITH THE HOMELESS POPU	1	0.2 %
DO SOMETHING ABOUT THE GANGS	1	0.2 %
DO THE JOB THEY ARE DOING NOW	1	0.2 %
DOING A GOOD JOB	1	0.2 %
DOMESTIC VIOLENCE	1	0.2 %
DON'T BE RUDE	1	0.2 %
DON'T KNOW	82	16.9 %
DON'T THINK THEY CAN DO ANYTHI	1	0.2 %
DRIVE AROUND MORE OFTEN	1	0.2 %
DRIVE AROUND MORE OFTEN RES	1	0.2 %
DRIVE BY THE RESIDENTIAL OFTEN	1	0.2 %
DRUG & GANGS	1	0.2 %

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
DRUG & GANGS NEED TO BE STOPPE	1	0.2 %
DRUG PREVENTION	1	0.2 %
DRUGS IN NEIGHBORHOOD	1	0.2 %
ENFORCE EXISITNG LAWS MORE	1	0.2 %
ENFORCE LAWS THEY HAVE ON BOOK	1	0.2 %
ENFORCE SPEEDING LAWS	1	0.2 %
ENFORCE TRAFFIC LAWS	1	0.2 %
ENFORCING LOITERING LAWS	1	0.2 %
EXCELLENT LEADERSHIP	1	0.2 %
FAIR IN UPHOLDING THE LAW	1	0.2 %
FASTER RESPONSE TO EMERGENCY	1	0.2 %
FIGHT CRIME MORE EFFCT	1	0.2 %
FIGHT GANG VIOLENCE	1	0.2 %
FIND WAYS TO SUPPRESS CRIME	1	0.2 %
FOCUS ON DEVELOPOING OUR YOUTH	1	0.2 %
FOCUS ON GANGS & CRIME	1	0.2 %
FRIENDLINESS	1	0.2 %
GANG & DRUG TAKE CARE OF IT	1	0.2 %
GANGS & DRUGS	1	0.2 %
GANGS-DETERRING CRIME BY GANGS	1	0.2 %
GET A HANDLE OF YOUNG PEOPLE	1	0.2 %
GET BETTER HANDLE ON GANG CRIM	1	0.2 %
GET MORE TRAINING OR EDUCATION	1	0.2 %
GET RID OF ALL GANGS-DRUGS	1	0.2 %
GET RID OF CRIME	1	0.2 %
GET THE DRUG OUT	1	0.2 %
GET TO KNOW THE NEIGHBORHOOD	1	0.2 %
GET TO KNOW THE RESIDENTS	1	0.2 %
GOOD JOB	1	0.2 %
GRAFFITTI IN THE CITY	1	0.2 %
GREATER VISIBILITY	1	0.2 %
HAND OUT MORE TURN SIGNS TICKE	1	0.2 %
HAVE A BETTER HOLD ON ISSUES	1	0.2 %
HAVE A BIG CREW	1	0.2 %
HAVE A BIGGER STAFF	1	0.2 %
HAVE MORE SPANISH OFFICERS	1	0.2 %
HAVE MORE STAFF	1	0.2 %
HELP KIDS & TEENS	1	0.2 %
HELP PREVENT CRIME BETTER	1	0.2 %

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
HELP THE HOMELESS	1	0.2 %
HIRE MORE HISPANIC OFFICERS	1	0.2 %
HIRE MORE OFFICERS	5	1.0 %
HIRE MORE OFFICERS FOR PATROL	1	0.2 %
HIRE MORE OFFICERS SPEAK SPANI	1	0.2 %
HIRE MORE OFFICERS-MORE PATROL	1	0.2 %
HIRE MORE PEOPLE	1	0.2 %
HIRE MORE POLICE OFFICERS	1	0.2 %
HOMELESS OUT OF PUBLIC PARKS	1	0.2 %
HONESTY	1	0.2 %
IDENTIFY TO COMMUNITY	1	0.2 %
ILLEGAL IMMIGRATION	1	0.2 %
IMPROVE EFFICIENCY IN OFFICE	1	0.2 %
INCREASE OFFICERS	1	0.2 %
INCREASE POLICE FORCE	1	0.2 %
INCREASE TRNG OR ON-GOING TRNG	1	0.2 %
INCREASE WATCH RED LIGHT VIOLA	1	0.2 %
INFORM PUBLIC	1	0.2 %
INTERACTING IN COMMUNITY MORE	1	0.2 %
KEEP DOING WHAT YOU'RE DOING	1	0.2 %
KEEP FIGHTING CRIME	1	0.2 %
KEEP IN TOUCH WITH POPULATION	1	0.2 %
KEEP STRANGERS OUT OF AREA	1	0.2 %
KEEP STREETS SAFE	1	0.2 %
KEEP TEENS OFF THE STREETS	1	0.2 %
KEEP UP THE GOOD JOB	1	0.2 %
KEEP US SAFE IN CONCORD	1	0.2 %
KEEP VIOLENT DOWN & GANG CONTR	1	0.2 %
KEEP VISABLE IN THE COMMUNITY	1	0.2 %
KEEPING PARKS SAFE	1	0.2 %
KEEPING PEOPLE SAFE	1	0.2 %
LESS REGULATIONS ON PARKING	1	0.2 %
LINENCY OF MISDEMEANOR OFFENSE	1	0.2 %
LOITERING AT HOME DEPOT	1	0.2 %
LOITERING LAWS BETTER ENFORCED	1	0.2 %
LOSE THEIR EGOS	1	0.2 %
LOWER TAXES	1	0.2 %
MAINTAIN BETTER YOUTH SUPERVIS	1	0.2 %
MAINTAIN SAFETY FOR CITY'S RES	1	0.2 %

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
MAINTAIN WHAT THEY ARE DOING	1	0.2 %
MAKE PRESENCE KNOWN PATROL M...	1	0.2 %
MAKE SURE TREAT PEOPLE FAIRLY	1	0.2 %
MANAGEMENT OF MONUMENT BLVD	1	0.2 %
MICRO-GEOGRAPHICAL AWARENESS	1	0.2 %
MONITOR GANG ACTIVITIES CLOSER	1	0.2 %
MONUMENT BLVD NEEDS FOOT PATRO	1	0.2 %
MORE ACTIVE-BE RESPONSIVE	1	0.2 %
MORE ATTENTION DANGEROUS AREAS	1	0.2 %
MORE CODE ENFORCEMENT IN NEIGH	1	0.2 %
MORE COMMUNITY RESPONSIVENESS	1	0.2 %
MORE CONCENTRATION OF SAFETY	1	0.2 %
MORE CRIME PREVENTION	1	0.2 %
MORE DIFFERENT RACES IN PD	1	0.2 %
MORE EFFECTIVE TRUANCY POLICIN	1	0.2 %
MORE FOCUS ON CRIME PREVENTION	1	0.2 %
MORE FOCUS ON YOUTH AND GANGS	1	0.2 %
MORE IN TOUCH WITH COMMUNITY	1	0.2 %
MORE INTERACTION W/PUBLIC	1	0.2 %
MORE LAW ENFORCEMENT CONTROL	1	0.2 %
MORE NEIGHBORHOOD PATROLLING	1	0.2 %
MORE NOISE CONTROL	1	0.2 %
MORE OFFICERS	4	0.8 %
MORE OFFICERS IN GANG AREA	1	0.2 %
MORE OFFICERS PATROL DOWNTOWN	1	0.2 %
MORE OFFICERS PATROLING	1	0.2 %
MORE OFFICERS TO RESPOND FASTE	1	0.2 %
MORE OUTREACH PROGRAMS-TEENA...	1	0.2 %
MORE PATROL IN NEIGHBORHOODS	1	0.2 %
MORE PATROLING IN NEIGHBORHOOD	1	0.2 %
MORE PATROLING IN PARS AT NIGH	1	0.2 %
MORE PATROLLING	1	0.2 %
MORE PATROLLING OF STREETS	1	0.2 %
MORE PATROLLING ON THE STREETS	1	0.2 %
MORE PATROLS & VISIBILITY	1	0.2 %
MORE PATROLS IN BAY AREAS	1	0.2 %
MORE PEOPLE ON ROADS-TRAFFIC	1	0.2 %
MORE POLICE IN NEIGHBORHOOD	1	0.2 %
MORE POLICE IN NEIGHBORHOODS	1	0.2 %

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
MORE POLICE OFFICER IN NEIGHBO	1	0.2 %
MORE POLICE OFFICERS	2	0.4 %
MORE POLICE OFFICERS ARE NEED	1	0.2 %
MORE POLICE OFFICERS IN NEIGHB	1	0.2 %
MORE POLICE ON THE STREETS	1	0.2 %
MORE PRESENCE, VISIBILITY	1	0.2 %
MORE PROFESSIONAL ON THE JOB	1	0.2 %
MORE RESPONSIVE TO COMPLAINTS	1	0.2 %
MORE TRAINING & MORE POLICE	1	0.2 %
MORE TRAINING FOR OFFICERS	1	0.2 %
MORE TRAINING IN LAW ENFORCEME	1	0.2 %
MORE VISIBILITY OF OFFICERS	1	0.2 %
MORE VISIBLE	2	0.4 %
MUCH MORE COMMUNITY INVOLVE...	1	0.2 %
NEED BETTER MGMT FOR OFFICER	1	0.2 %
NEED MORE OFFICER, PATROL	1	0.2 %
NEED MORE OFFICERS	1	0.2 %
NEED MORE POLICE	1	0.2 %
NEED MORE POLICE OFFICERS	2	0.4 %
NEED TO GET INVOLVED MORE	1	0.2 %
NEED TO LISTEN MORE-PAY ATTENT	1	0.2 %
NEEDS TO DEAL WITH GANG VIOLEN	1	0.2 %
NO	6	1.2 %
NO OPINION	42	8.6 %
NO OPINON	1	0.2 %
NO RACIAL PROFILING	1	0.2 %
NONE	15	3.1 %
NONE, FINE	1	0.2 %
NONE, THEY ARE GOOD	1	0.2 %
NOT TO BE RACIST	1	0.2 %
NOTHING	11	2.3 %
NOTHING THEY ARE DOING GOOD	1	0.2 %
OFFICERS NEED TO BE RETRAINED	1	0.2 %
PARKING VIOLATIONS	1	0.2 %
PATROL & QUICK RESPONSE TIME	1	0.2 %
PATROL IN NEIGHBORHOODS MORE	1	0.2 %
PATROL MORE NEAR MY NEIGHBORHO	1	0.2 %
PATROL MORE OFTEN	1	0.2 %
PATROL MORE PUBLIC AREAS	1	0.2 %
PATROL NEIGHBORHOOD MORE OFT...	1	0.2 %

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
PATROL NEIGHBORHOODS	1	0.2 %
PATROL RESIDENTIAL AREAS OFTEN	1	0.2 %
PATROL STREET KIDS OUT OF SCHO	1	0.2 %
PATROL THE NEIGHBORHOODS MORE	1	0.2 %
PATROLING IN NEIGHBORHODS	1	0.2 %
PATROLLING AL LAREAS	1	0.2 %
PATROLLING IN ALL NEIGHBORHOOD	1	0.2 %
PATROLLING NEIGHBORHOODS MORE	1	0.2 %
POLICE AVAILABLE WHEN NEEDED	1	0.2 %
POLICE DEPT NEED TO REFOCUS	1	0.2 %
POLICE DEPT NEEDS MORE OUTREAC	1	0.2 %
POLICE NEEDS TO LISTEN TO COMM	1	0.2 %
POLICE OFFICER VISIT SCHOOLS	1	0.2 %
POLICE SHOULD HAVE MORE PRESEN	1	0.2 %
PREVENT CRIME	1	0.2 %
PUT MORE ATTENTION TO THE YOUT	1	0.2 %
QUICKER 911 CALL-NOT USE HOLD	1	0.2 %
REACT MORE INSTEAD OF ACTING	1	0.2 %
REDUCE CRIME	1	0.2 %
REDUCE THE CRIME	1	0.2 %
REDUCE THE GANG ACTIVE	1	0.2 %
RESPOND QUICKER TO DOMESTIC VI	1	0.2 %
RESPOND TO CITIZENS CALLS	1	0.2 %
RESPOND TO CITIZENS CONCERNS	1	0.2 %
RESPOND WHEN CALLED	1	0.2 %
RESPONSE TIME ENFORCEMENT	1	0.2 %
RESPONSIVE MORE IN LOWER CLASS	1	0.2 %
SET PRIORITIES ON CRIMES	1	0.2 %
SHORTEN RESPONSE TIME	1	0.2 %
SHOULD WEAR CAPS WHEN ON DUTY	1	0.2 %
SOLVE GANG RELATED CRIMES	1	0.2 %
SPEEDING IN NEIGHORHOOD	1	0.2 %
SPEND MORE TIME IMPORTANT ISSU	1	0.2 %
START GIVING OUT TICKETS	1	0.2 %
STAY OUT OF PEOPLE'S BUSINESS8	1	0.2 %
STAY THE SAME AS YOU ARE	1	0.2 %
STOP ABUSING THE AUTHORITY	1	0.2 %
STOP CRIME	5	1.0 %
STOP CRIME & GANGS	1	0.2 %
STOP CRIME & GANGS, TEEN PRGMS	1	0.2 %
STOP THE CRIME & DRUGS	1	0.2 %

**Q15. What do you believe is the single most important thing that the Concord Police Department should do to become the ideal Police Department?**

<u>Q15 Most important thing for police</u>	<u>Number</u>	<u>Percent</u>
STOP THE DRUGS	1	0.2 %
STRONG VISIBILIY-MORE INTERACT	1	0.2 %
TAKE CARE OF CHILDREN	1	0.2 %
TAKE CARE OF CRIME	1	0.2 %
TAKE CARE OF HOMELESS PEOPLE	1	0.2 %
TAKE CARE OF ILLEGAL DRUG PROB	1	0.2 %
TAKE MORE ACTION AGAINST CRIME	1	0.2 %
TAKE THREATS MORE SERIOUSLY	1	0.2 %
TARGET AREAS HIGHER IN CRIME	1	0.2 %
THE POLICE CREW BE PRESENT	1	0.2 %
THEY ARE GOOD	1	0.2 %
THEY ARE VERY VISIBLY	1	0.2 %
THEY NEED IMPROVEMENT	1	0.2 %
THEY NEED TO BE MORE RESPONSIV	1	0.2 %
THEY NEED TO DRIVE AROUND	1	0.2 %
THEY NEED TO FOCUS ON BAD AREA	1	0.2 %
THEY NEED TO ON TIME YOU CALL	1	0.2 %
THEY WAY HANDLE PARKING TICKET	1	0.2 %
THEY'RE DOING A GOOD JOB	1	0.2 %
THINGS ARE CHANGING	1	0.2 %
THINK THEY DOING VERY GOOD	1	0.2 %
TO BE FAIR & HONEST	1	0.2 %
TO BE MORE VISIBLE IN NEIBORHO	1	0.2 %
TO BE MORE VISIBLE IN THE COMM	1	0.2 %
TRAFFIC ENFORCEMENT	2	0.4 %
TRAFFIC LAW ENFORCEMENT	1	0.2 %
TREAT EVERYONE FAIRLY	1	0.2 %
TREAT EVERYONE THE SAME	1	0.2 %
TREAT PEOPLE WITH RESPECT	1	0.2 %
TRY & KEEP UP W/LAW ENFORCEMEN	1	0.2 %
TRY HARDER TO CREATE MORE PRGM	1	0.2 %
VEHICLES PARKED IN STREET	1	0.2 %
VISIBIITY OF POLICE OFFICERS	1	0.2 %
VISIBILITY FOOT PATROL OFFICER	1	0.2 %
WORK MORE WITH YOUTH	1	0.2 %
WORK ON MONUMENT AREA	1	0.2 %
WORK ON THE GANG PROBLEM	1	0.2 %
YOUNG KIDS LOITERING, DRUGS	1	0.2 %
YOUTH & GANGS	1	0.2 %
Total	486	100.0 %

**Q16. The City of Concord sponsors a variety of programs to discourage people from placing trash and other waste in the city's storm drains. I'm going to read you some of the messages that are included in these programs; after I read each one, please tell me if you recall seeing or hearing it before.**

(N=604)

	Yes 1	No 2	Don't Know 9
Q16a A fish printed on street curbs	76.3%	19.7%	4.0%
Q16b The words "no dumping drains to bay" printed near a storm drain	78.1%	17.7%	4.1%

**EXCLUDING DON'T KNOWS**

**Q16. The City of Concord sponsors a variety of programs to discourage people from placing trash and other waste in the city's storm drains. I'm going to read you some of the messages that are included in these programs; after I read each one, please tell me if you recall seeing or hearing it before. (Excluding Don't Know)**

(N=604)

	Yes 1	No 2
Q16a A fish printed on street curbs	79.5%	20.5%
Q16b The words "no dumping drains to bay" printed near a storm drain	81.5%	18.5%

**Q17. Again thinking back over this past year, 2007, did you have any contact with the City of Concord for something to do with?**

Q17 Did you have contact with the City of Concord for something to do with

	Number	Percent
1 = Zoning land use planning a building permit or in...	69	11.4 %
2 = A housing assistance program	13	2.2 %
3 = A neighborhood preservation program	29	4.8 %
4 = The city's senior center	48	7.9 %
5 = Obtaining a business license	14	2.3 %
6 = Registering for leisure or recreation programs	42	7.0 %
7 = A general request for information	54	8.9 %
8 = No contact on these items	407	67.4 %
9 = Don't Know	22	3.6 %
Total	698	

**FOR RESPONDENTS WHO CONTACTED THE CITY OF CONCORD IN 2007:**

**Q18. Overall, how would you rate the job being done by the City of Concord's employees with whom you had contact?**

Q18 How would you rate the job being done by the City of Concord's employees

	Number	Percent
1=Excellent	83	46.6 %
2=Good	68	38.2 %
3=Just Fair	14	7.9 %
4=Poor	8	4.5 %
9=Don't Know	5	2.8 %
Total	178	100.0 %

**Q19. Over this past year, have you had any contact with any other employees of the City of Concord, other than those I have already asked you about, regarding city business or services?**

Q19 Have you had any contact with any other employees of the City of Concord	Number	Percent
1=Yes	91	15.1 %
2=No	497	82.6 %
9=Don't Know	14	2.3 %
Total	602	100.0 %

**FOR RESPONDENTS WHO CONTACTED ANY OTHER CITY EMPLOYEES IN 2007:**

**Q20. Was the city employee or employees you had contact with...?**

Q20 Was the city employee you had contact with	Number	Percent
1=Courteous and pleasant to deal with	67	73.6 %
2=Rude and unpleasant to deal with	13	14.3 %
3=Neither courteous or rude	10	11.0 %
9=Don't Know	1	1.1 %
Total	91	100.0 %

**Q21. Next, I am going to read you a statement about downtown Concord. After hearing this statement, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with it. "Downtown Concord is an attractive, exciting place to visit because of its mix of shopping, restaurants and services."**

Q21 Downtown Concord is an attractive exciting place to visit	Number	Percent
1=Strongly Agree	179	29.6 %
2=Somewhat Agree	310	51.3 %
3=Somewhat Disagree	58	9.6 %
4=Strongly Disagree	35	5.8 %
9=Don't Know	22	3.6 %
Total	604	100.0 %

**Q22. In this past year 2007, have you ever received any information delivered to your home or office from the City of Concord such as a -workshop announcement, printed notice, street sweeping schedule, annual report, or the city newsletter called "City News?"**

Q22 Have you received any information delivered to your home or office	Number	Percent
1=No	99	16.4 %
2=Yes once or twice	154	25.5 %
3=Yes 3 or more times	321	53.1 %
9=Don't Know	30	5.0 %
Total	604	100.0 %

**FOR RESPONDENTS WHO RECEIVED INFORMATION FROM THE CITY IN 2007:**

**Q23. How would you rate the clarity and ease of understanding of the information you received?**

Q23 How would you rate the clarity and ease of understanding of the information	Number	Percent
1=Very clear and understandable	433	90.6 %
2=Not too clear or understandable	25	5.2 %
3=Not at all clear or understandable	9	1.9 %
9=Don't Know	11	2.3 %
Total	478	100.0 %

**Q24. Do you have access to the Internet, at home or at work?**

Q24 Do you have access to the Internet	Number	Percent
1=Yes	443	73.3 %
2=No	154	25.5 %
9=Don't Know	7	1.2 %
Total	604	100.0 %

**Q25. Have you ever visited a City-sponsored website, such as cityofconcord.org, concordreuseproject.org or concordfirst.org?**

Q25 Have you ever visited a City-sponsored website	Number	Percent
1=Yes	206	34.1 %
2=No	372	61.6 %
9=Don't Know	26	4.3 %
Total	604	100.0 %

**FOR RESPONDENTS WHO VISITED A CITY-SPONSORED WEBSITE:**

**Q26. Did you find what you were looking for on the City of Concord's websites?**

Q26 Did you find what you were looking for on the websites	Number	Percent
1=Yes	183	89.3 %
2=No	17	8.3 %
9=Don't Know	5	2.4 %
Total	205	100.0 %

**Q27. Do you subscribe to either Comcast or Astound cable TV?**

Q27 Do you subscribe to either Comcast or Astound cable TV	Number	Percent
1=Yes	461	76.3 %
2=No	130	21.5 %
9=Don't Know	13	2.2 %
Total	604	100.0 %

**FOR RESPONDENTS WHO SUBSCRIBED TO COMCAST OR ASTROUND CABLE:**

**Q28. The City of Concord broadcasts City meetings, community events, music from Todos Santos Plaza and crime prevention programs on cable TV Channel 28 for Comcast subscribers and cable TV Channel 29 for Astound subscribers. In the last year, how often have you watched all or a portion of any of the following programs.**

(N=461)

	At least Once A Month 1	Several Times Last Year 2	Never 3
Q28a Music from Todos Santos Plaza	18.9%	40.1%	41.0%
Q28b Special Events from Todos Santos Plaza	13.7%	35.6%	50.8%
Q28c "Street Smart," the police crime prevention program	15.6%	34.5%	49.9%
Q28d City Council meetings	12.6%	31.5%	56.0%
Q28e Planning Commission meetings	11.7%	22.8%	65.5%
Q28f Parks Recreation and Open Space Commission meetings	11.1%	17.1%	71.8%
Q28g Human Relations Commission meetings	10.0%	14.8%	75.3%

**Q29. Now that I have asked you many specific questions about different departments of the City of Concord, could you give me your overall assessment of the quality of services provided by Concord's city government? On an overall basis, would you rate city government services as...?**

Q29 Would you rate the city government services as	Number	Percent
1=Excellent	88	14.6 %
2=Good	418	69.2 %
3=Just Fair	80	13.2 %
4=Poor	3	0.5 %
9=Don't Know	15	2.5 %
Total	604	100.0 %

**Q30. Again on an overall basis would you say you are extremely satisfied, very satisfied, somewhat satisfied, not too satisfied or not at all satisfied with the services provided by the City of Concord?**

Q30 How satisfied with the services provided by the City of Concord	Number	Percent
1=Extremely Satisfied	61	10.1 %
2=Very Satisfied	307	50.8 %
3=Somewhat Satisfied	209	34.6 %
4=Not too satisfied	12	2.0 %
5=Not at all satisfied	1	0.2 %
9=Don't Know	14	2.3 %
Total	604	100.0 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
24 HR SERVICES	1	0.2 %
ABANDONED OR OWNED HOMES	1	0.2 %
ADDRESS THE HOMELESS ISSUES	1	0.2 %
AFFORDABLE HOUSING	1	0.2 %
ALL THE CRIME IN THE CITY	1	0.2 %
ALLOW US TO PARK RV IN DRIVEWA	1	0.2 %
APPEARANCE	1	0.2 %
BE COURTEOUS	1	0.2 %
BE MORE EFFICIENT	1	0.2 %
BE MORE REALISTIC ABOUT INCOME	1	0.2 %
BE RECEPTIVE TO NEEDS & REQUES	1	0.2 %
BE RESPONSIVE	3	0.6 %
BE RESPONSIVE & WORK TOGETHER	1	0.2 %
BETTER ADVERTISING ABOUT CITY	1	0.2 %
BETTER CRIME PROTECTION	1	0.2 %
BETTER CUSTOMER SERVICE	1	0.2 %
BETTER ELECTRICITY & WATER SVC	1	0.2 %
BETTER FLOW OF TRAFFIC	1	0.2 %
BETTER MANAGEMENT	1	0.2 %
BETTER MATCH SERVICES OFFERED	1	0.2 %
BETTER NOISE ORDINANCE	1	0.2 %
BETTER PARK OFF STREETS	1	0.2 %
BETTER PARKING	1	0.2 %
BETTER PAYING JOBS	1	0.2 %
BETTER SERVICES FROM CITY	1	0.2 %
BETTER SERVICES TO RESIDENTS	1	0.2 %
BETTER SEVICE	1	0.2 %
BETTER SHOPPING	1	0.2 %
BETTER TIMING OF TRAFFIC LIGHT	1	0.2 %
BETTER TRAFFIC CONTROLS	1	0.2 %
BETTER TRAFFIC FLOW	2	0.4 %
BETTER TRANSPORTATION	1	0.2 %
BETTER WATCH ON VEHICLE ABANDO	1	0.2 %
BRING BACK LIGHT FEST CHRISTMA	1	0.2 %
BRING MORE BUSINESS & JOBS	1	0.2 %
BUILD A REFINERY, CRIME ISSUE	1	0.2 %
BUS SERVICE IS NOT DIRECT	1	0.2 %
CATCH CRIME	1	0.2 %
CITY MANAGER MANAGE CITY	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
CITY NEED BETTER WIRELESS POIN	1	0.2 %
CITY NEEDS TO BE AVAILABLE AND	1	0.2 %
CLEAN STREETS	1	0.2 %
CLEAN UP & REPAIR STREETS	1	0.2 %
CLEAN UP DOWNTOWN IE HOMELESS	1	0.2 %
CLEAN UP MONUMENT BLVD	1	0.2 %
CLEAN UP MONUMENT CORRIDOR	1	0.2 %
CLEANER & MORE STUFF DOWNTOWN	1	0.2 %
CLEANING UP STREET CRIMES	1	0.2 %
COMMUNICATION WITH CONCORD C...	1	0.2 %
COMMUNITY CLEAN UP	1	0.2 %
COMMUNITY SERVICES	1	0.2 %
CONCENTRATE ON PROJECTS WE HAV	1	0.2 %
CONTINUE DOING A GOOD JOB	1	0.2 %
CONTINUE DOING WHAT YOU DOING	1	0.2 %
CONTINUE WHAT YOU'RE DOING	1	0.2 %
CONTINUE WITH THE NEWSLETTER	1	0.2 %
CONTROLLING CRIME FOR ALL AGES	1	0.2 %
COULD MAKE CITY MORE ATTRACTIV	1	0.2 %
CREATE MORE EMPLOYMENT OPPT	1	0.2 %
CRIME IN THE AREA	1	0.2 %
CRIME ISSUE	1	0.2 %
CURB VIOLENCE	1	0.2 %
CURTAIL GANG VIOLENCE	1	0.2 %
CUT BACK ON CRIMES	1	0.2 %
DEAL WITH TRAFFIC ISSUES	1	0.2 %
DEALING WITH HOMELESS/IMMIGRAN	1	0.2 %
DOING FINE CURRENTLY	1	0.2 %
DOING SURVEYS LIKE THIS	1	0.2 %
DON'T KNOW	85	18.2 %
DOWNTOWN AREA	1	0.2 %
DOWNTOWN AREA & MOVIE THEATER	1	0.2 %
DOWNTOWN IMPROVEMENTS	1	0.2 %
DOWNTOWN TRAFFIC FLOW	1	0.2 %
DROP TAXES & MORE POLICE	1	0.2 %
DRUG ACTIVITY, KIDS LOITERING	1	0.2 %
EMPLOY ENOUGH WORKERS	1	0.2 %
ENFORCE NEIGHBORHOOD CODES	1	0.2 %
ENFORCE TRAFFIC LAWS	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
ENFORCING LOITERING LAWS	1	0.2 %
ENGLISH LANGUAGE PRIORITY	1	0.2 %
EXPAND THE ROADS-BETTER TRAFFI	1	0.2 %
FAMILIES IN NEIGHBORHOOD AFRAI	1	0.2 %
FASTER RESPONSE	1	0.2 %
FIGHT GANGS & DRUG DEALERS	1	0.2 %
FINISH OR CARRY ON W/DOWNTOWN	1	0.2 %
FINISH SIDEWALK ON JOAN AVE	1	0.2 %
FIX OUR ROADS & ALLOW RESTRAUA	1	0.2 %
FIX SIDEWALKS, MORE TEEN PGRMS	1	0.2 %
FIX THE STREETS	1	0.2 %
FLUENCY OF TRAFFIC LIGHTS	1	0.2 %
FOLLOW THROUGH W/CAMPAIGN PR...	1	0.2 %
FORCE PEOPLE TO FOLLOW CODES	1	0.2 %
FUTURE DEVELOPMENT & UPKEEP	1	0.2 %
GET BETTER SERVICES, SCHOOLS	1	0.2 %
GET MORE RETRAIL STORES, RESTA	1	0.2 %
GET RID OF SOME CITY COUNCIL	1	0.2 %
GET TO KNOW RESIDENT	1	0.2 %
GIVE JOBS TO THE IMMIGRANTS	1	0.2 %
GOOD TRAINING FOR EMPLOYEES	1	0.2 %
HAVE BETTER PAYING JOBS	1	0.2 %
HAVE MORE JOBS	2	0.4 %
HAVE MORE SERVICES & PROGRAMS	1	0.2 %
HELP BUSINESS IN THE CITY	1	0.2 %
HIRE MORE POLICE	1	0.2 %
HOUSING FOR SENIOR CITIZENS	1	0.2 %
IMPROVE COMMUNICATIONS W/RESID	1	0.2 %
IMPROVE EDUCATION	1	0.2 %
IMPROVE EDUCATION & SCHOOL SYS	1	0.2 %
IMPROVE EMPLOYMENT OPPORTUNI...	1	0.2 %
IMPROVE ITS BUS TRANSIT SYSTEM	1	0.2 %
IMPROVE LIBRARY FACILITY	1	0.2 %
IMPROVE LIBRARY SYSTEM	1	0.2 %
IMPROVE LOCAL JOBS	1	0.2 %
IMPROVE NEIGHBORHOOD PRESERVAT	1	0.2 %
IMPROVE PUBLIC TRANSPORTATION	1	0.2 %
IMPROVE QUALITY OF SCHOOLS	1	0.2 %
IMPROVE SAFETY IN DOWNTOWN	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
IMPROVE SCHOOLS IN CONCORD	1	0.2 %
IMPROVE SERVICES FOR HOMELESS	1	0.2 %
IMPROVE TRAFFIC	1	0.2 %
IMPROVE TRAFFIC FLOW	4	0.9 %
IMPROVE TRAFFIC FLOW & CRIME	1	0.2 %
IMPROVE TRAFFIC, FAMILY EVENT	1	0.2 %
IMPROVE TRANSPORTATION	1	0.2 %
INCREASE OFFICER & ST PATROL	1	0.2 %
INCREASE PARKING DOWNTOWN	1	0.2 %
INSTALL ST LIGHT & DRAIN GUARD	1	0.2 %
INTERESTING-ATTRACTIVE SHOPS	1	0.2 %
JOBS ESPECIALLY FOR SENIORS	1	0.2 %
JUST STOP BUILDING HOMES	1	0.2 %
KEEP CITIZENS SAFE	1	0.2 %
KEEP CITY CLEAN	1	0.2 %
KEEP CONCORD CLEAN & SAFE AS P	1	0.2 %
KEEP DOING WHAT YOU'RE DOING	2	0.4 %
KEEP FLOW OF TRAFFIC GOING	1	0.2 %
KEEP GENERAL AREAS SAFE	1	0.2 %
KEEP STREET SAFE	1	0.2 %
KEEP THE FUNDING UP	1	0.2 %
KEEP US SAFE	1	0.2 %
KEEP WORKING BASICS	1	0.2 %
KEEPING NEIGHBORHOOD CLEANER	1	0.2 %
KEEPING RESIDENTS INFORMED	1	0.2 %
LEAVE PRIVATE BUS ALONE	1	0.2 %
LESS HOUSING IN BLDG PROCESS	1	0.2 %
LESS RESIDENTIAL PROPERTY DOWN	1	0.2 %
LIGHT ON N SIDE OF ROCKNEY	1	0.2 %
LIMIT GROWTH & MORE JOBS	1	0.2 %
LISTEN TO THE CITIZENS	2	0.4 %
LOITERING AT HOME DEPOT	1	0.2 %
LOWER FEE PRICE FOR BUILDING	1	0.2 %
LOWER TAX RATES	1	0.2 %
LOWER TAXES FOR RETIRED PEOPLE	1	0.2 %
MAINTAIN CITY SERVICES	1	0.2 %
MAINTAIN MONUMENT CORRIDOR	1	0.2 %
MAINTAIN PAKRS CLEAN & SAFE	1	0.2 %
MAINTAIN PROGRAMS & BETTER JOB	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
MAINTAINING STATUS QUO BUDGET	1	0.2 %
MAKE A SUPER CENTER WALMART	1	0.2 %
MAKE A TOWN SQUARE	1	0.2 %
MAKE CITY MORE ATTRACTIVE-SAFE	1	0.2 %
MAKE CONCORD BLVD INTO 4 LANES	1	0.2 %
MAKE DAYCARE AVAILBLE	1	0.2 %
MAKE IT MORE ACCESSIBLE	1	0.2 %
MAKE IT SAFER	1	0.2 %
MAKE PEOPLE SAFE ON THE STREET	1	0.2 %
MAKE PUBLIC TRANSPORTATION	1	0.2 %
MAKE SURE VIOLENCE IS OUT	1	0.2 %
MAKE TRAFFIC FLOW SMOOTHER	1	0.2 %
MESSY NEIGHBORHOODS	1	0.2 %
MONUMENT BLVD SEEMS WORST AR...	1	0.2 %
MONUMENT CORRIDOR NEEDS PATR...	1	0.2 %
MORE ACTIVITIES FOR YOUTH	1	0.2 %
MORE AFFORDABLE HOUSING	3	0.6 %
MORE BUSES FOR TRANSPORTATION	1	0.2 %
MORE BUSINESS, FIX UP PD	1	0.2 %
MORE CAREFUL ON HOW SPEND MO...	1	0.2 %
MORE CUT OUT CURBS IN NEIGHBOH	1	0.2 %
MORE FAMILY EVENTS	1	0.2 %
MORE GORCERY STORES IN AREA	1	0.2 %
MORE HELP/WORK WITH THE YOUTH	1	0.2 %
MORE IMPROVEMENTS IN THE SCHOO	1	0.2 %
MORE INFORMATION	1	0.2 %
MORE JOBS	2	0.4 %
MORE JOBS AVAILABILITY	1	0.2 %
MORE JOBS BE AVAILABLE	1	0.2 %
MORE LOCAL JOBS/EMPLOYMENT	1	0.2 %
MORE NEIGHBORHOOD NOTICES	1	0.2 %
MORE POLICE	1	0.2 %
MORE POLICE PATROL-TODOS SANTO	1	0.2 %
MORE POLICE PATROLLING	1	0.2 %
MORE POLICING, REMOVE HOMELES	1	0.2 %
MORE POSITIVE GOVT INTERACTION	1	0.2 %
MORE PRESERVATION-HISTORIC BLD	1	0.2 %
MORE PROGRAMS OF EDUCATION	1	0.2 %
MORE REC ACTIVITIES INDOOR SPO	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
MORE RESTAURANTS	1	0.2 %
MORE RESTAURANTS, RETAIL STORE	1	0.2 %
MORE SMALL BUSINESS	1	0.2 %
MORE STREET IMPROVMENETS	1	0.2 %
MORE STRINGENT LAWS, SAFER ENV	1	0.2 %
MORE TEEN PROGRAMS	1	0.2 %
MORE TRANSPORTATION FOR SR CIT	1	0.2 %
MORE VISIBILITY OF POLICE	1	0.2 %
NA	2	0.4 %
NATIONALIITES TREATED FAIRLY	1	0.2 %
NEED MORE EMPLOYEES	1	0.2 %
NEED MORE EMPLOYEES-CITY OFFIC	1	0.2 %
NEED MORE EMPLOYMENT OPPT	1	0.2 %
NEED MORE FOOD STORES ON N SID	1	0.2 %
NEED MORE JOBS IN CITY	1	0.2 %
NEED MORE JOBS IN CONCORD	1	0.2 %
NEED MORE LOCAL JOBS	1	0.2 %
NEED MORE SHOPPING & NICE REST	1	0.2 %
NEED TO EMPLOY MORE BILINGAL	1	0.2 %
NO	11	2.4 %
NO COMPLAINTS	1	0.2 %
NO IDEA	2	0.4 %
NO OPINION	13	2.8 %
NONE	22	4.7 %
NOT SURE	1	0.2 %
NOTHING	10	2.1 %
NOTHING HAPPY WITH EVERYTHING	1	0.2 %
OFFER MORE ACTIVITIES FOR YOUT	1	0.2 %
OPEN LAND GREEN SPACE	1	0.2 %
PATROL MORE PUBLIC PARKS	1	0.2 %
PATROLLING DANGEROUS AREAS	1	0.2 %
PAY ATTENTION TO WHAT RES SAY	1	0.2 %
PAY MORE ATTENTION TO MINORITY	1	0.2 %
PEOPLE W/PET NEED FENCED YARD	1	0.2 %
PICK UP THE TRASH	1	0.2 %
PICKING UP GARBAGE EARLIER	1	0.2 %
POLICE DEPT NEEDS CHANGE	1	0.2 %
POLICE DOWNTOWN	1	0.2 %
POLICE NEED TO PREVEBT CRIME	1	0.2 %
POLICE NEEDS TO PATROL	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
POLICE PATROLING IN NEIGHBORHO	1	0.2 %
POT HOLES	1	0.2 %
PROGRAMS FOR KIDS FOR DIVERSIT	1	0.2 %
PROTECT THE PEOPLE	1	0.2 %
PROTECT THE SAFETY OF THE CITI	1	0.2 %
PROVIDE BETTER TRANSIT SYSTEM	1	0.2 %
PROVIDE MORE AFTER SCHOOL PRGM	1	0.2 %
PROVIDE MORE SERVICES FOR YOUT	1	0.2 %
PROVIDE PUBLIC TRANSPORTATION	1	0.2 %
PUBLIC TRANSPORTATION	1	0.2 %
PUT MORE ATTENTION TO LOW INCO	1	0.2 %
PUT MORE MONEY INTO LOCAL EDUC	1	0.2 %
PUT MORE STREET LIGHTS	1	0.2 %
QUIT PUTTING MONEY INTO POCKET	1	0.2 %
REACH OUT TO INVOLVE COMMUNITY	1	0.2 %
RECREATION ACTIVITIES TOO FAR	1	0.2 %
RECYCLING PROGRAM, CRIME	1	0.2 %
REDEVELOPMENT NEEDED IN MONU...	1	0.2 %
REDUCE SPEED LIMIT, PATROL MOR	1	0.2 %
REDUCE TAXES	1	0.2 %
REDUCE THE SPEEDING-TRAFFIC EN	1	0.2 %
REDUCING THE CRIME RATE	1	0.2 %
REORGANIZE TRAFFIC FLOW	1	0.2 %
RESPOND BETTER CITIZEN CONCERN	1	0.2 %
RESPONSE OF THE CITIZENS	1	0.2 %
RESPONSE TIME & AVAILABLE JOBS	1	0.2 %
RETAIN JOBS	1	0.2 %
REVITALIZE DOWNTOWN AREA	1	0.2 %
SAFE ENVIRONMENT, SCHOOLS	1	0.2 %
SAFETY THRU BETTER CRIME PREVE	1	0.2 %
SAFETY-SECURITY WORK CRIME	1	0.2 %
SCHOOL	1	0.2 %
SCHOOL DISTRICT	1	0.2 %
SCHOOL SYSTEM NEEDS IMPROVEMEN	1	0.2 %
SENSE OF UNITY	1	0.2 %
SET LIMIT ON POPULATION	1	0.2 %
SO SOMETHING ABOUT TRAFFIC	1	0.2 %
SOLVING SITUATION AT NWS	1	0.2 %
START MORE NEIGHBORHOOD WATCH	1	0.2 %
STAY ON TOP OF GANG ACTIVITES	1	0.2 %

**Q31. In your opinion, what is the most important thing the City of Concord can do to improve city services for the people who live and/or work in Concord?**

<u>Q31 Most important think City can do</u>	<u>Number</u>	<u>Percent</u>
STOP RAISING TAXES	1	0.2 %
STOP TEARING DOWN HISTORIC BLD	1	0.2 %
STOP VIOLENCE IN THE PARK	1	0.2 %
STORM DRAINS OVERFLOWING	1	0.2 %
STREET IMPROVEMENTS	1	0.2 %
STREET LIGHTING DEPT HELPFUL	1	0.2 %
STREET MAITE	1	0.2 %
STREETS	1	0.2 %
STRONGER NEIGHBORHOOD CODE ENF	1	0.2 %
TOO MANY PEOPLE NOT ENOUGH ELE	1	0.2 %
TOO MANY SMALL TYPE BUSINESS	1	0.2 %
TRAFFIC	1	0.2 %
TRAFFIC & PARKING IN DOWNTOWN	1	0.2 %
TRAFFIC CONGESTION	2	0.4 %
TRAFFIC CONTROL	1	0.2 %
TRAFFIC ENFORCEMENT	1	0.2 %
TRAFFIC FLOW	3	0.6 %
TRAFFIC FLOW & POLICING IMPORT	1	0.2 %
TRAFFIC FLOW IMPROVED	1	0.2 %
TRAFFIC FLOW IN N CONCORD	1	0.2 %
TRAFFIC FLOW ON CITY STREETS	1	0.2 %
TRAFFIC FLOW PATTERNS	1	0.2 %
TRAFFIC LIGHTS	1	0.2 %
TRAFFIC NEEDS TO BE IMPROVED	1	0.2 %
TRAFFIC SHOULD BE IMPROVED	1	0.2 %
TRAFFIC, KEEP UPKEEP OF PARKS	1	0.2 %
TRANSPORTATION	2	0.4 %
TRANSPORTATION FLOW	1	0.2 %
TRANSPORTATION, JOBS, HOUSING	1	0.2 %
TRY TO DO A BETTER JOB	1	0.2 %
TRY TO ELIMINATE ILLEGAL DRUGS	1	0.2 %
TRY TO REDUCE & PREVENT DRUGS	1	0.2 %
UNIFORMS ADDRESSED PUBLIC SCHO	1	0.2 %
UNLOAD PEOPLE WHO RIDGE THE SY	1	0.2 %
UPDATE SIDEWALK & GUTTERS	1	0.2 %
WHAT IS ON THEIR AGENDA	1	0.2 %
WRITTEN OR SPOKEN IN ENGLISH	1	0.2 %
YOUTH-GANG VIOLENCE	1	0.2 %
YR ROUND FARMERS MARKET	1	0.2 %
Total	468	100.0 %

**DEMOGRAPHICS**

**Q32. In what year were you born?**

<u>Q32 In what year were you born</u>	<u>Number</u>	<u>Percent</u>
01=1990-1984 18-24	49	8.1 %
02=1983-1979 25-29	62	10.3 %
03=1978-1974 30-34	61	10.1 %
04=1973-1969 35-39	61	10.1 %
05=1968-1964 40-44	63	10.5 %
06=1963-1959 45-49	59	9.8 %
07=1958-1954 50-54	63	10.5 %
08=1953-1949 55-59	48	8.0 %
09=1948-1944 60-64	44	7.3 %
10=1943 or earlier 65 & over	87	14.5 %
99=Refused	5	0.8 %
Total	602	100.0 %

**Q33. About how long have you lived in Concord?**

<u>Q33 About how long have you lived in Concord</u>	<u>Number</u>	<u>Percent</u>
1=Less than one year	30	5.0 %
2=1 to 3 year	46	7.6 %
3=More than 3 through 5 years	48	8.0 %
4=More than 5 through 10 years	77	12.8 %
5=More than 10 through 20 years	120	19.9 %
6=More than 20 years	269	44.7 %
9=Don't Know	12	2.0 %
Total	602	100.0 %

**Q34. Do you live in a single family residence, detached home or do you live in a multi-family apartment or condo building?**

<u>Q34 Do you live in a</u>	<u>Number</u>	<u>Percent</u>
1=Single family detached house	457	75.7 %
2=Multi-family apt/condo	140	23.2 %
9=Don't Know	7	1.2 %
Total	604	100.0 %

**DEMOGRAPHICS****Q35. Do you own or rent your residence?**

<u>Q35 Do you own or rent your residence</u>	<u>Number</u>	<u>Percent</u>
1=Own	427	70.7 %
2=Rent	170	28.1 %
9=Don't Know	6	1.0 %
Total	604	100.0 %

**Q36. What is your current employment status?**

<u>Q36 What is your current employment status</u>	<u>Number</u>	<u>Percent</u>
1=Employment full-time	213	40.6 %
2=Employed part-time	49	9.4 %
3=A homemaker who does not work outside t...	62	11.8 %
4=Retired	152	29.0 %
5=A student	14	2.7 %
6=Unemployed	34	6.5 %
Total	604	100.0 %

**Q37. Is your work located in the City of Concord or not?**

<u>Q37 Is your work located in the City of Concord</u>	<u>Number</u>	<u>Percent</u>
1=In Concord	141	54.0 %
2=Not in Concord	120	46.0 %
Total	261	100.0 %

**DEMOGRAPHICS****Q38. What was the last level of school you completed?**

Q38 What was the last level of school you completed	Number	Percent
1=Grades 1-8	27	4.5 %
2=Grades 9-11	20	3.3 %
3=High School Graduate	131	21.7 %
4=Some College/Vocational School	174	28.8 %
5=College Graduate	174	28.8 %
6=Post Graduate Work/Professional School	67	11.1 %
9=Don't Know	11	1.8 %
Total	604	100.0 %

**Q39. Please stop me when I come to the category that best describes the ethnic or racial group with which you identify yourself.**

Q39 Ethnic or racial group	Number	Percent
1=Hispanic/Latino	169	28.0 %
2=African-American	11	1.8 %
3=Asian	59	9.7 %
4=Caucasian/White	399	66.1 %
5=Native American/Indian	11	1.8 %
6=Some other group or identification	11	1.8 %
9=Don't Know	3	0.5 %
Total	663	100.0 %

**DEMOGRAPHICS**

**Q40. Are you registered to vote in the City of Concord?**

Q40 Are you registered to vote in the City of Concord	Number	Percent
1=Yes	485	80.3 %
2=No	117	19.4 %
9=Not Provided	2	0.3 %
Total	604	100.0 %

**FOR RESPONDENTS WHO WERE REGISTERED VOTERS:**

**Q41. Sometimes people don't have time to vote in a city election. In thinking about city elections where there are candidates for City Council and local ballot measures on the ballot, would you say that you:**

Q41 Would you say that you	Number	Percent
1=Always vote in these elections	376	77.5 %
2=Usually but not always vote	74	15.3 %
3=Only occasionally vote	19	3.9 %
4=Rarely or never vote	13	2.7 %
5=Don't Know	3	0.6 %
Total	485	100.0 %

**DEMOGRAPHICS****Q42. Could you tell me in which ZIP code you live?**

Q42 Could you tell me in which ZIP Code you live	Number	Percent
1=94518	142	23.5 %
2=94519	98	16.2 %
3=94520	142	23.5 %
4=94521	221	36.6 %
9=Don't Know	1	0.2 %
Total	604	100.0 %

**Q44. I don't need to know the exact amount but I'm going to read you some categories for household income. Would you please stop me when I have read the category indicating the total combined income for all the people in your household before taxes in 2007?**

Q44 Household income	Number	Percent
1=\$25,000 and under	75	12.4 %
2=\$25,000 - \$49,999	106	17.5 %
3=\$50,000 - \$74,999	105	17.4 %
4=\$75,000 - \$99,999	76	12.6 %
5=\$100,000 - \$124,999	51	8.4 %
6=\$125,000 - \$150,000	28	4.6 %
7=More than \$150,000	31	5.1 %
9=Don't Know	132	21.9 %
Total	604	100.0 %

**Q45. Gender by observation**

Q45 Gender	Number	Percent
1=Male	279	46.2 %
2=Female	325	53.8 %
Total	604	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

**DEMOGRAPHICS**

**Q46. Language by observation**

<u>Q46 Language</u>	<u>Number</u>	<u>Percent</u>
1=English	505	83.6 %
2=Spanish	81	13.4 %
3=Other	7	1.2 %
9=Don't Know	11	1.8 %
Total	604	100.0 %

**Police District**

<u>Police District</u>	<u>Number</u>	<u>Percent</u>
N=Northern	108	18.2 %
S=Southern	172	29.0 %
V=Valley	313	52.8 %
Total	593	100.0 %